



TEACHER RETIREMENT OF TEXAS (TRS) ID CARD QUICK REFERENCE GUIDE

Each TRS-ActiveCare and TRS-Care Standard participant's Identification Card displays important information required for billing and determining benefits. When filing a BCBSTX claim two of the most important elements are the participant's **ID Number** and **group number**.

The following pages are samples of TRS-ActiveCare participant cards for **TRS-ActiveCare Primary, TRS-ActiveCare Primary+, TRS-ActiveCare HD, TRS-ActiveCare 2 and TRS-Care Standard**.

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare Primary

FRONT

Diagram illustrating the front of the TRS-ActiveCare Primary ID card. Callouts identify key fields:

- THREE-CHARACTER PREFIX**: Points to the 'T2U' prefix in the Identification Number.
- PRIMARY CARE PROVIDER (PCP) NAME & PHONE#**: Points to the PCP information: 'PCP: First Last Name, MD 999-999-9999 09/01/20'.
- PORG**: Points to the 'SWIP' field.
- TRS-ACTIVECARE LOGO**: Points to the TRS ACTIVECARE logo.
- TRS-ACTIVECARE PLAN NAME**: Points to 'TRS-ActiveCare Primary'.
- SAMPLE**: A red box highlights the word 'SAMPLE' in the PCP/Specialist field.

Card Fields:

- BlueCross BlueShield of Texas logo and text: "An independent licensee of the Blue Cross and Blue Shield Association"
- Subscriber Name: _____
- MEMBER NAME: _____
- Identification Number: **T2U 123456789**
- Group Number: **385003**
- Coverage Date: **09/01/20**
- PCP/Specialist: _____
- Urgent Care: _____
- TRS Virtual Hlth: _____
- TRS Virtual Hlth: _____
- Referral Required: _____
- SWIP: _____

BACK

Diagram illustrating the back of the TRS-ActiveCare Primary ID card. Callouts identify key fields:

- TRS-ACTIVECARE CUSTOMER SERVICE PHONE #**: Points to the Customer Service number: 1-866-355-5999.
- IDENTIFIES AS TRS-ACTIVECARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF FUNDED PARTICIPANT**: Points to the disclaimer text: "BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded".
- SAMPLE**: A blue box highlights the word 'SAMPLE' in the disclaimer text.

Card Fields:

- www.bcbstx.com/trsactivecare
- Barcode
- BlueCross BlueShield of Texas logo and text: "Customer Service 1-866-355-5999"
- Disclaimer: "This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com/trsactivecare or call toll-free 1-866-355-5999."
- Additional text: "This refer from ques Text" and "and ted on For r service on"
- Disclaimer: "BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded"

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare Primary +

FRONT

Diagram illustrating the front of the TRS-ActiveCare Primary + ID card. Callouts identify key fields:

- THREE-CHARACTER PREFIX: T2U
- PRIMARY CARE PROVIDER (PCP) NAME & PHONE#: PCP: First Last Name, MD 999-999-9999
- PORG: LOEF
- TRS-ACTIVECARE LOGO: TRS ACTIVECARE
- TRS-ACTIVECARE PLAN NAME: TRS-ActiveCare Primary+

Other visible information includes: Subscriber Name, MEMBER NAME, Identification Number: 123456789, Group Number: 385001, Coverage Date: 09/01/20, and a table of services with a 'SAMPLE' value.

PCP/Specialist	\$	SAMPLE
Urgent Care	\$	
TRS Virtual Hlth	\$	
TRS Virtual Hlth	\$	

BACK

Diagram illustrating the back of the TRS-ActiveCare Primary + ID card. Callouts identify key fields:

- TRS-ACTIVECARE CUSTOMER SERVICE PHONE #: 1-866-355-5999
- IDENTIFIES AS TRS-ACTIVECARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF FUNDED PARTICIPANT: BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded.

Other visible information includes: www.bcbstx.com/trsactivecare, a barcode, BlueCross BlueShield of Texas logo, and a disclaimer.

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare HD

FRONT

The front of the ID card is enclosed in a dashed border. It features the BlueCross BlueShield of Texas logo and the TRS ActiveCare logo. The card contains the following information:

- Subscriber Name:** NAME
- Identification Number:** T2S123456789
- Group Number:** SAMPLE
- Coverage Date:** (blank)
- Plan Name:** TRS-ActiveCare HD
- Network ID:** BCA SINGLE
- Medical Services:** TRS Virtual Hlth Deductible \$ SAMPLE, Medical Services 2
- Network:** Blue Edge PPO

Callouts point to the following elements:

- THREE-CHARACTER PREFIX:** Points to the first three characters of the ID number (T2S).
- NETWORK ID:** Points to the network code (BCA SINGLE).
- TRS-ACTIVECARE LOGO:** Points to the TRS ActiveCare logo.
- TRS-ACTIVECARE PLAN NAME:** Points to the plan name (TRS-ActiveCare HD).
- NATIONWIDE PPO NETWORK:** Points to the Blue Edge PPO logo.

BACK

The back of the ID card is enclosed in a dashed border. It features the following information:

- Website:** www.bcbstx.com/trsactivecare
- Barcode:** A standard 1D barcode.
- Customer Service:** 1-866-355-5999
- Disclaimer:** This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com (restrictions of call toll free 1-866-355-5999 Text Message)
- Administrative Services Only (ASO) Statement:** BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded.

Callouts point to the following elements:

- TRS-ACTIVECARE CUSTOMER SERVICE PHONE #:** Points to the customer service number (1-866-355-5999).
- IDENTIFIES AS TRS-ACTIVE CARE ADMINISTRATIVE SERVICES ONLY (ASO)/SELF-FUNDED PARTICIPANT:** Points to the ASO statement.

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-ActiveCare 2

FRONT

THREE-CHARACTER PREFIX → T2S

TRIS-ACTIVECARE LOGO → TRS ACTIVECARE

TRIS-ACTIVECARE PLAN NAME → TRS-ActiveCare 2

NETWORK ID → BCA SINGLE

NATIONWIDE PPO NETWORK → PPO

Subscriber Name: NAME

Identification Number: T2S123456789

Group Number: [SAMPLE]

Coverage Date: [SAMPLE]

PCP/Specialist \$200.00

ER \$ [SAMPLE]

Urgent Care \$ [SAMPLE]

TRS Virtual Hlth \$ [SAMPLE]

TRS Virtual Hlth \$ [SAMPLE]

0119 02 TX

BACK

www.bcbstx.com/trsactivecare

TRIS-ACTIVECARE CUSTOMER SERVICE PHONE # → 1-866-355-5999

IDENTIFIES AS TRIS-ACTIVE CARE ADMINISTRATIVE SERVICES ONLY (ASO)SELF-FUNDED PARTICIPANT → BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded

Customer Service 1-866-355-5999

This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit www.bcbstx.com/trsactivecare or call toll-free 1-866-355-5999. Text Message: [SAMPLE]

SAMPLE ID CARD



BlueCross BlueShield
of Texas

TRS-Care Standard

FRONT

Diagram illustrating the front of a TRS-Care Standard ID card. The card contains the following information:

- BlueCross BlueShield of Texas** logo and text: "An independent licensee of the Blue Cross and Blue Shield Association"
- Subscriber Name:** MEMBER NAME
- Identification Number:** T3X123456789
- Group Number:** [Redacted]
- Coverage Date:** [Redacted]
- Network ID:** BCA
- TRS-Care Standard** logo
- Dependent Name:** MEMBER NAME
- TRS Virtual Hlth:** \$ [Redacted]
- Deductible:** \$ [Redacted]
- Medical Services:** 2 [Redacted]
- Blue Edge PPO** logo

Callouts identify the following fields:

- THREE CHARACTER PREFIX
- NETWORK ID
- TRS-CARE LOGO
- TRS-CARE STANDARD PLAN NAME
- NATIONWIDE PPO NETWORK

BACK

Diagram illustrating the back of a TRS-Care Standard ID card. The card contains the following information:

- www.bcbstx.com/trscarestandard**
- BlueCross BlueShield of Texas** logo and text
- Customer Service 1-866-355-5999**
- DISCLAIMER:** "This card does not guarantee coverage and to verify benefits, review claims, or find a provider visit w toll-free File cla Text T Prefer" [Redacted]
- BlueCross BlueShield of Texas, an independent licensee of the BlueCross BlueShield Association, provides claims administration and claims are self-funded**

Callouts identify the following fields:

- TRS-CARE STANDARD CUSTOMER SERVICE PHONE
- IDENTIFIES AS TRS-CARE STANDARD AS ADMINISTRATIVE SERVICES ONLY (ASO)/SELF-FUNDED PARTICIPANT