



Alert: Reminder to Encourage Medicaid Members to Renew Coverage


January 10, 2021

What is New

Medicaid members will need to ensure eligibility as the public health emergency may be ending soon. If members do not renew, they may lose coverage.

How you can help?

We are asking our providers to encourage our Medicaid members to:

- Log into yourtexasbenefits.com to ensure that the Texas Health and Human Services Commission (HHSC) has the member's correct email, phone and mailing address. HHSC must have current contact information to contact members regarding their eligibility or enrollment status.
- Renew their coverage by logging in to yourtexasbenefits.com 

Thank you for helping your patients retain coverage.

Questions

Providers, for questions or additional information, please:

- Contact your BCBSTX Medicaid Network team at **1-855-212-1615** or
- Submit via email [Texas Medicaid Network Department](#)